

## INTEGRATED MANAGEMENT SYSTEM POLICY

Our objective for World Class performance builds on our strategy for the quality of the work we ultimately deliver to our clients in a sustainable manner and having at the top of our agenda the Confidentiality, Integrity, and Availability of Information we use. Our belief is that a motivated, inspired and engaged team of professionals will produce excellent work and our clients will be “wowed” by the experience and recommend us for new engagements. Repeat business is a key measure for our “quality organisation”.

As an organization involved in the business of Information Technology, it is NETinfo’s aim to achieve its goals by applying an effective management system which complies with the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 27001:2013. Our policy applies to our entire operation as defined in our scope and includes:

1. Full respect that our success relies entirely on meeting and exceeding the expectations of our stakeholders in both a sustainable and win – win situation, at all times.
2. A framework for setting Quality, Environmental and Information Security objectives for the IMS, including:
  - Preservation of our competitive edge, cash-flow, profitability, and commercial image;
  - Maintaining an enabling mechanism for information sharing;
  - Setting to be aligned with Organisational goals and principles;
  - Preserving the confidentiality, integrity and availability of all the physical and electronic information assets at all times.
3. Our commitment for full and continuous compliance with legal, regulatory and contractual requirements and continuous improvement.
4. The strategic organisational and risk management context for the establishment and maintenance of the IMS. Our current strategic business plan and risk management framework provide the context for identifying, assessing, evaluating and controlling: Quality, Environmental and Information-related risks.
5. Reference to a systematic approach to the management of risks and opportunities.
6. All information will be made available with minimal disruption to staff and the public as required by our business processes and is protected against unauthorized access.
7. Ensure that the integrity of this information is maintained, and the confidentiality of information is maintained, at all times.
8. Business Continuity, Emergency / Disaster Recovery planning to counteract interruptions to business activities and to protect critical business processes from the effects of major failures or disasters and are available in the Risk Management Procedure.
9. All diversions from our policies with respect to: Quality, Environment and breaches of information security, actual or suspected, will be reported to, and investigated by the relevant authorities not limited to System Administration and Incident Response.



Vassos Aristodemou  
Chairman & CEO